



Energy & Water
Ombudsman NSW

Authority to Act

Please return to EWON:
FREEPOST Reply Paid K1343, Haymarket NSW 1239
FREEFAX 1800 812 291

IMPORTANT:

In signing this form you authorise the person nominated below to act on your behalf with the Energy & Water Ombudsman NSW (EWON).

Please note that EWON provides an independent and **free** service. Any costs charged to you by an agent can be avoided through your direct contact with EWON.

When you appoint a person to act on your behalf, EWON may:

- seek information from that person
- provide information to that person
- deal with that person as though they were dealing with you.

You can change or cancel this authority at any time by contacting EWON on **freecall 1800 246 545**.

Authorisation

I / we [INSERT YOUR NAME]

authorise

[INSERT PERSON'S NAME]

[INSERT PERSON'S POSITION OR RELATIONSHIP TO YOU]

of

[INSERT PERSON'S ADDRESS]

to act on my behalf with the Energy & Water Ombudsman NSW in relation to my complaint about the

following company [INSERT ELECTRICITY/GAS/WATER PROVIDER] .

Please sign and return to EWON, thank you.

YOUR SIGNATURE:

NAME (PLEASE PRINT):

CONTACT NUMBER:

EWON REFERENCE NUMBER: