

Complaint agencies and dispute resolution services for NSW consumers



Energy & Water
Ombudsman NSW

Published by
Energy & Water Ombudsman NSW (EWON)
FREECALL 1800 246 545
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Anti-Discrimination Board	Freecall (for rural and regional) 1800 670 812 Phone 9268 5544
Australian Communications and Media Authority	Phone (02) 9334 7700
Commonwealth Ombudsman	Phone 1300 362 072 For complaints about federal government agencies
Community Justice Centres	Freecall 1800 990 777 Provide free mediation and conflict management services to help people resolve disputes
Consumer, Trader and Tenancy Tribunal	Phone 1300 135 399 For help with contractors, tenancy and/or landlord problems
Energy & Water Ombudsman NSW (EWON)	Freecall 1800 246 545 Complaints about all electricity and gas companies in NSW and some water providers
Fair Work Australia	Phone 1300 799 675 For complaints about employers
Financial Ombudsman Service	Phone 1300 780 808 Complaints about banks, credit cards, loans, financial advisers and insurance
Health Care Complaints Commission	Freecall 1800 043 159
Housing Appeals Committee	Freecall 1800 629 794 Reviews decisions of social housing providers
Human Rights & Equal Opportunity Commission	Phone 1300 656 419
Independent Commission Against Corruption	Freecall 1800 463 909
Judicial Commission of NSW	Phone (02) 9299 4421 Complaints about judicial officers
NSW Ombudsman	Freecall 1800 451 524 Complaints about NSW government agencies
Office of Fair Trading	Phone 13 32 20 Manages consumer laws and looks after the rights of consumers.
Office of Industrial Relations	Phone 131 628 Aims to achieve fairness and equity for all at work in NSW
Office of the Legal Services Commissioner	Freecall 1800 242 958 Complaints about solicitors and barristers
People with Disability Australia	Freecall 1800 880 052 Complaints Resolution and Referral Service
Police Integrity Commission	Freecall 1800 657 079
Postal Industry Ombudsman	Phone 1300 362 072
Privacy Commissioner NSW	Phone (02) 9228 8585
Private Health Insurance Ombudsman	Freecall 1800 640 695
Superannuation Complaints Tribunal	Phone 1300 780 808
Telecommunications Industry Ombudsman	Freecall 1800 062 058 Complaints about mobile, telephone and internet service providers