

Energy Bill Support Day

Port Macquarie

First Friday of every month
from 2 July 2021



Energy & Water
Ombudsman NSW



Residents and small businesses in Port Macquarie and surrounds are invited to our free monthly Energy Bill Support Days

Our specialist staff will be available to:

- listen to your concerns and help to resolve outstanding energy issues with your retailer/distributor
- review and investigate high billing issues
- check your eligibility for energy and medical rebates
- discuss bill comparisons and the use of Energy Made Easy
- provide helpful tips to reduce your energy costs and save money on your bills

Where

110 Lord Street, Port Macquarie

Time

Appointments available
between 9am-3pm

Register

Bookings are essential - phone **02 6583 7604**. If you are unable to attend in person telephone appointments can be arranged.

Please inform us if you require an interpreter.


What to bring (if available)

- Copy of latest and past energy bills
- Letters from retailers
- Concession cards

ALL WELCOME

You can contact EWON to make an energy or water complaint.

 1800 246 545  ewon.com.au
 complaints@ewon.com.au

 Reply Paid 86550, Sydney South NSW 1234
Level 11, 133 Castlereagh Street, Sydney

To speak to EWON using an interpreter, contact the Translating and Interpreting Service (TIS) on 131 450. People who are deaf, hearing impaired or who have a speech impediment can contact EWON through the National Relay Service on 133 677.