



Please return to EWON: Freepost Reply Paid 86550, Sydney South NSW 1234
 Freefax 1800 812 291
 Email complaints@ewon.com.au

IMPORTANT

In signing this form you authorise the person nominated below to act on your behalf with the Energy & Water Ombudsman NSW (EWON).

Please note that EWON provides an independent and free service. You can avoid any charges an agent applies in relation to a matter referred to EWON by contacting EWON directly.

When you appoint a person to act on your behalf, EWON may:

- seek information from that person
- provide information to that person
- deal with that person as though they were dealing with you.
- seek information directly from you

You can change or cancel this authority at any time by contacting EWON on **Freecall 1800 246 545**.

Authorisation	
I / we [Insert your name]	authorise
[Insert person's name]	
[Insert person's position or relationship to you]	of
[Insert person's address]	
to act on my behalf in relation to matters raised with the Energy & Water Ombudsman NSW.	

Please sign and return to EWON, thank you.	
Your name (please print):	
Your current residential address:	
Your contact telephone number:	
EWON reference number:	
I understand that EWON provides a free and independent service and that I can avoid agent costs by contacting EWON directly. Yes / No (please circle)	
Your signature:	Date signed: