



## MEDIA RELEASE

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# Help available from the Energy & Water Ombudsman NSW at Eastwood Community Information Expo

As part of Harmony Week celebrations, The Energy & Water Ombudsman NSW (EWON) will have an information stall at the annual Community Information Expo on Thursday 24 March at Eastwood Plaza from 9.30am – 12.30pm.

EWON provides a free, fair and independent dispute resolution service for all electricity and gas customers in NSW and some water customers.

Everyone is welcome to visit the stall to learn about the rebates and hardship programs available, how to save energy and water around the home and tips for managing your gas, water and electricity accounts.

“There’s a lot to get your head around when it comes to energy and water consumer issues”, says Janine Young, Energy and Water Ombudsman NSW “but you don’t have to make sense of it on your own. If you have a question you need answered or there’s an issue you’d like explained you can talk to one of our staff at the stall.”

Information will be available in languages including Korean, Cantonese, Mandarin, Dari and Farsi.



**For larger images, more information or to arrange an interview with the Ombudsman, contact:**

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