



Energy & Water
Ombudsman NSW

Free speakers for your event

Energy and water issues



To learn more about EWON, visit ewon.com.au or follow us on Facebook and Twitter (@ewonsw), or LinkedIn.

The Energy & Water Ombudsman NSW (EWON) can provide free information sessions on consumer energy and water issues at your community event or seminar.

EWON provides a free, fair and independent dispute resolution service for all electricity and gas customers in NSW, and some water customers.

We tailor our presentations to suit your audience.

Request a presentation

If you would like to organise a presentation for your community event or seminar please contact us via community@ewon.com.au

Enquiries

For assistance please email community@ewon.com.au

Our presentation topics can include

- Dealing with energy and water providers
- How to lodge a complaint with EWON
- Types of complaints investigated
- Statistics relevant to your audience
- Case studies describing common problems and how they can be resolved
- Hardship programs
- Current energy rebate information
- Energy Accounts Payment Assistance (EAPA) Scheme
- Water Payment Assistant Scheme (PAS)
- Energy and water saving tips
- Energy marketing and scams
- Information and resources for Culturally and Linguistically Diverse communities
- Q & A session

You can contact
EWON to make an
energy or water
complaint.

ewon.com.au
complaints@ewon.com.au
1800 246 545
Reply Paid 86550, Sydney South NSW 1234
Level 11, 133 Castlereagh Street, Sydney

To speak to EWON using an interpreter, contact the Translating and Interpreting Service (TIS) on 131 450. People who are deaf, hearing impaired or who have a speech impediment can contact EWON through the National Relay Service on 133 677.