

#MOBMATTERS



**Cheap cooling?
I'm a fan!**

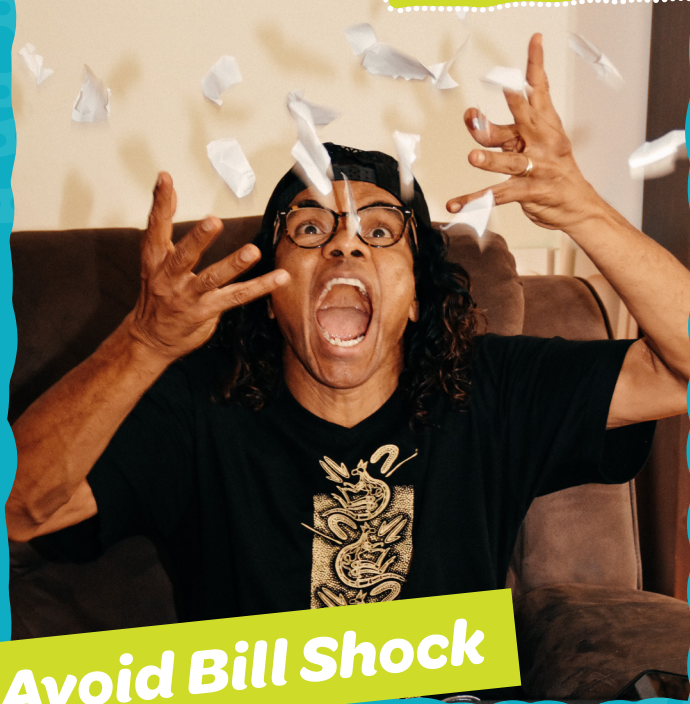
Think about using a fan before you turn on the air conditioning. They cost 3 to 5 cents per hour to run, making them the cheapest cooling option!

For more information, tips and tricks visit:
ewon.com.au/mobmatters



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Avoid Bill Shock

Make regular payments on your accounts and monitor your use to avoid a visit from Bill Shock.

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A man with dark hair is shown from the chest up, looking upwards and to the right. He is holding a black curling iron in his right hand, curling a section of his hair. In his left hand, he holds a black electric hair clipper. He is wearing a black t-shirt. The background is a bright, slightly overexposed outdoor scene. The entire image is framed by a green border with a subtle pattern of circles and dots.

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**It takes energy to
look this good.**

Energy and water play a huge role in making you look fresh as a daisy - use it wisely.

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**Be gas-ly
savvy!**

Use gas wisely... Don't watch your walan go
up in flames!

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A man with long dark curly hair, wearing a black t-shirt and a black cap, is holding a white energy-saving light bulb in his right hand. He is looking directly at the camera with a serious expression. The background is a simple indoor setting with a framed picture on the wall. The entire image is set against a red background with white circular patterns.

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Sean Choolburra One Light Only

Switch to an energy saving light bulb and turn lights off when you leave the room to save money on your energy bills.

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A man with curly hair, wearing a maroon suit and a red patterned tie, is smiling broadly. He is holding a silver trophy in his right hand and a large white bill in his left hand. The bill has the 'Energy & Water Ombudsman NSW' logo on it. The background is a bright blue gradient with a white spotlight effect. The entire scene is framed by an orange border with a subtle pattern of white dots and lines.

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**This bill is
outstanding!**

Big bills aren't something to celebrate. Stay on top of them by making small, regular payments to avoid debt or disconnection.

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#MOBMATTERS

Cosy in and keep your bills down

Put extra clothes on before you crank up the heating, set the air conditioner between 18-21 degrees and only heat the room you're using so your winter bill doesn't blow you away!

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STAMP



The Energy & Water Ombudsman NSW provides free, fair and independent dispute resolution services for all electricity and gas customers in NSW, and some water customers.

 **Freecall** 1800 246 545  **Online** ewon.com.au